



Enjoy The View™

## LIFETIME LIMITED WARRANTY

Valid on Windows purchased from April 1st, 2002 to June 1st, 2004

Farley Windows warranties apply to the original customer on product installed in an owner occupied residence.

### VINYL FRAME AND VINYL SASH MEMBERS

Vinyl frame and vinyl sash members are warranted to be free of defects that might result in blistering, peeling, flaking, corroding and fading of the window frame or sash members for the lifetime of the product from the date of installation. At its discretion, Farley Windows will repair or replace any defective vinyl frame or vinyl sash member free of charge with the same or equivalent product during the warranty period. This warranty is for material only and does not include installation costs. The warranty on vinyl frame and vinyl sash members shall remain in effect only if normal cleaning practices are followed periodically (see section of this Warranty entitled "Maintenance and Cleaning"). Furthermore, this warranty shall be null and void if harmful solvents are used to clean the vinyl frame or the vinyl sash members are painted or coated in any way.

### INTERCEPT SPACER-INSULATING GLASS

Farley Windows warrants that for the lifetime of the window from the date of installation the insulating glass units contained in the window will conform to Canadian and US Federal specifications for insulating glass units fabricated from Farley Windows suppliers and that under normal conditions the glass will not develop any material obstruction of vision which is the result of film formation or dust collection between the interior glass surfaces.

In the event a glass failure occurs as a result of a defect in manufacturing, materials or workmanship within the warranty period, Farley windows will provide a replacement glass product (installation costs are not included) on the following pro rata basis:

Years	Warranty Coverage	Customer Responsibility
0-20	100%	0%
20-30	50%	50%
30+	25%	75%

### GLASS BREAKAGE

Farley Windows warrants that for five years from the date of installation it shall provide new glass units should the glass be damaged or broken for any reason except acts of God and war. Acts of God include earthquakes, hail, lightning, tornadoes and flood. The warranty is for material only and does not include installation costs which can only be done by a Farley Windows certified technician. Any repairs done by a non-Farley Windows certified technician will void this warranty.

### HARDWARE

Farley Windows warrants that the hardware shall remain in good operational condition and that it will replace defective hardware with the same or equivalent product for the lifetime of the product.



## WARRANTY CONDITIONS

### LIMITATIONS

These warranties apply only in respect of products used strictly for the purpose for which they were intended. Farley Windows's liability is limited solely and exclusively to repair or replacement, at the option of Farley Windows, and under no circumstances will Farley Windows be liable for labor costs for any purpose. Farley Windows reserves the right to discontinue or change any Farley Windows currently manufactured. If Farley Windows determines to make a replacement under the terms of these warranties and an exact replacement part is not available, Farley Windows reserves the right to substitute a part or parts of equal quality at its sole option.

### EXCLUSIONS

The following are excluded from coverage under these warranties:

- Exposure to sunlight, air pollutants and normal atmosphere conditions may cause all vinyl surfaces to gradually fade, chalk or suffer an accumulation of surface dirt or stains. These are normal occurrences and are not covered under these warranties.
- Any defect, malfunction or failure to perform which has occurred because of unreasonable use, improper application or failure to perform reasonable or necessary maintenance.
- Any damage to the windows or components of the windows caused by settlement or structural defects of the building in which they are installed.
- Any damage caused by wind, hail, lightning, or other acts of God, intentional acts, accidents, negligence or exposure to harmful chemicals or pollutants,
- Damage caused by improper handling or installing.
- Torn screening from any cause whatsoever.
- Any window which has been repaired or modified or attempted to have been repaired or modified by any person other than a duly authorized representative of Farley Windows.
- Condensation on inside of windows, which may occur as the natural result of humidity within the house or building area, and changes in outside/inside temperature.

The limited warranties set out above are the only express warranties (whether oral or written) applicable to Farley Windows products. No one is authorized to make any different or additional warranties.

ALL IMPLIED WARRANTIES INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE SHALL EXPIRE WITHIN THE PERIODS COVERED BY THIS WRITTEN LIMITED WARRANTY. FARLEY WINDOWS IS NOT RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND ITS LIABILITY SHALL, IN ALL CIRCUMSTANCES, BE LIMITED TO REPAIR, REPLACEMENT.

Some jurisdictions may not allow the exclusion or limitation of incidental or consequential damages or of how long an implied warranty lasts, so the above limitations and exclusions may not apply to you.



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### **PROCEDURE AND CONDITIONS OF WARRANTY REMEDY**

In the event help is required under these warranties, within thirty (30) days after the defect has first appeared, the owner must notify in writing the Dealer/Distributor from which the window was purchased. The notification must provide a brief description of the defect and identify (i) the name and address of the owner, (ii) the date of installation, and (iii) the Farley Windows product involved.

### **MAINTENANCE AND CLEANING**

The surfaces of the Farley windows will over time collect a layer of surface dust. Normal dusting with a damp cloth will remove this accumulation of surface dust. If you wish to do more thorough cleaning of the windows, the following procedures should be followed.

Vinyl: A mild solution of liquid cleaners such as dishwashing detergent may be used. For stubborn stains, a cleaner such as Fantastic or VIM may be used. Do not use harsh abrasives on vinyl.

Weather Stripping: Weather-stripping may become worn over the life of the window, and should, if necessary, be replaced. Loose or worn weather-stripping is one of the prime reasons for the heat loss and air filtration in windows. Weather-stripping may be purchased at any window company selling replacement parts.

**TO THE ORIGINAL HOMEOWNER**