



## **AS LONG AS YOU ARE THE HOME OWNER LIMITED WARRANTY 1980-1996**

Farley, all P.V.C. replacement windows are warranted by Farley, the manufacturer, to, the present property owner, against defects in material and workmanship, as specified under this Limited Warranty, occurring as a direct result of the manufacturing process, for the following window parts and components during the stated time period, under normal use and service, subject to the terms and conditions contained in this Limited Warranty.

Farley windows are warranted against such defects in material and workmanship that might result in blistering, peeling, flaking, corroding, and fading of the window frame or sash members as long as you are the owner from the date of installation.

This Limited Warranty shall be null and void if harmful solvents are used to clean the P.V.C. frame and/or sash members, or if the frame and/or sash members are painted or coated in any way.

### **10 YEAR WARRANTY ON THERMO INSULATING GLASS**

Farley warrants that the insulating glass units contained in the windows will conform to the Federal specification for insulating glass units fabricated from select A quality glass and that under normal conditions there will not be an obvious obstruction of vision which is the result of film formation or dust collection between the interior glass surfaces for a period of TEN (10) YEARS from the date of installation on thermo glass.

### **5 YEAR WARRANTY ON HARDWARE**

Farley warrants that the hardware (balances, sash locks and lifts) shall remain in good operational condition for a period of FIVE (5) YEARS from the date of installation.

### **GENERAL CONDITIONS**

This Limited Warranty must be validated by having the attached Registration Certificate completed by the Window Contractor and the original Purchaser and received by Farley no later than thirty (30) days from the completed installation in order for the Property Owner to be entitled to this Limited Warranty.

The Limited Warranty stipulated in this document is the only warranty applicable to the windows of Farley and is granted in lieu of any warranties otherwise implied by law or equity and no such warranties shall apply to 1.

### **1. PRODUCT USE**

This Limited Warranty applies only in respect of products used strictly for the purpose for which they were intended.

### **2. LIMITED WARRANTY LIMITATIONS**

Farley's liability is limited solely and exclusively to repair or replacement, at the option of Farley, and under no circumstances will Farley be liable for incidental or consequential charges such as, but not limited, to labor costs for any purpose, inconvenience, damage or injury to persons or to property or any other expense.

### **3. REPLACEMENT PARTS OR REPAIRS**

Farley reserves the right to discontinue or change any Farley windows such as currently manufactured. If Farley determines to make a replacement under the terms of this Limited Warranty and an exact replacement part is not available, Farley reserves the right to substitute a part or parts of equal quality at its sole opinion.

### **EXCLUSIONS FROM LIMITED WARRANTY COVERAGE**

The following are excluded from coverage under this Limited Warranty.

A. Exposure to sunlight, air pollutants and normal atmospheric conditions may cause all vinyl surfaces to gradually fade, chalk or suffer an accumulation of surface dirt or stain. These are normal occurrences and not covered under Farley Limited



Warranty.

B. Any defect, malfunction or failure to perform which has occurred because of unreasonable use, improper application or failure to perform reasonable or necessary maintenance.

C. Any damage to the windows or components of the windows caused by settlement or structural defects of the building in which they are installed.

D. Any damage caused by wind, hail, lightning or other acts of God, intentional acts, accidents, negligence or exposure to harmful chemicals or pollutants.

E. Broken glass or tom screening from any cause whatsoever.

F. Damage caused by improper handling or installing.

G. Any window which has been repaired or modified or attempted to have been repaired or modified by any person other than a duly authorized representative of Farley.

H. Condensation on windows which may occur as the natural result of humidity within the house or building area and changes in outside/inside temperature, does not indicate a manufacturing defect and would not be included in this Limited Warranty.

#### **EFFECTIVE DATE OF LIMITED WARRANTY**

This Limited Warranty will take effect of certification by Farley Dealer/Distributor that the installation of the windows has been completed at the premises identified in the warranty certificate. This certification of completion must be submitted to the Dealer/Distributor no later than TEN (10) DAYS from the date of installation.

#### **PROCEDURE AND CONDITIONS OF LIMITED WARRANTY REMEDY**

In the event that Farley's obligation under this Limited Warranty is sought, the Owner must notify the Dealer/Distributor in writing within thirty (30) days after the defect has first appeared. Such notification must contain the following:

A- Name and address of the Owner.

B- Date of installation.

C-A brief description of the defect for which warranty is requested. Upon receipt of this information, the Dealer/Distributor will notify the Owner of his share of prorated costs (where such is applicable), in accordance with the Proration Schedule. No repair or replacement parts will be provided until Farley's Dealer/Distributor has received the Owner's payment for his share of the prorated costs.

The Dealer/Distributor will provide repair or replacement parts to the Owner upon receipt of the Owner's payment.

#### **WINDOW MAINTENANCE**

##### **Cleaning**

The exterior surfaces of the Farley window, will over time collect a layer of surface dirt depending on local atmospheric conditions.

Normally rainfall will be sufficient to loosen and wash away this accumulation of surface dirt.

If you wish to do a more thorough cleaning of the window the following procedures should be followed:

P.V.C. – A mild solution of household cleaner such as Tide, Spic & Span or dishwashing detergent may be used. For stubborn stains, a spray cleaner such as Fantastic may be used.

Glass - Use any commercial glass cleaner available in the supermarkets or a solution of vinegar and water.

Screen – A mild solution such as used to clean the P.V.C. frame applied with a soft cloth and rinsed off with a garden hose.



**CAUTION:**

Do not use harsh abrasives on either the glass, screen or P.V.C. frame.  
Do not cut the silicone needle bead between the glass and the P.V.C. frame.  
Handle the screen carefully as torn screens are not covered by this limited warranty.

**MECHANICAL MAINTENANCE**

Tilt latches should not need service for the life of the window. Occasionally due to dust or dirt collection the latches might become hard to move. A slight spray of clear silicone lubricant will usually free the latch. Pivot bars and pivot shoes will also, in some cases collect dirt and grime. A spray of clear silicone lubricant will in most cases alleviate the problem.

Weatherstripping may become worn over the life of the window, and should, if necessary, be replaced. Loose or worn weatherstripping is one of the prime reasons for heat loss and air infiltration in windows. The Farley window uses Schlegel Fin-Seal™ weatherstripping exclusively and may be purchased at any window company selling replacement parts.