



## Farley Windows ISO 9002

### LIFETIME LIMITED WARRANTY TO THE ORIGINAL HOMEOWNER

**1997-2002**

#### LIFETIME ON VINYL FRAME AND VINYL SASH MEMBERS

Farley Windows windows are warranted against such defects in material that might result in blistering, peeling, flaking, corroding and fading of the window frame or sash members for lifetime from the date of installation. This warranty on the Vinyl frame and Vinyl sash members shall remain in effect only if normal cleaning practices are followed periodically (see section of this Warranty entitled "Maintenance & Cleaning").

This Warranty shall be null and void if harmful solvents are used to clean the Vinyl frame and/or sash members, or if frame and/or sash members are painted or coated in any way.

#### 20 YEAR WARRANTY ON INTERCEPT™ SPACER-INSULATING GLASS

Farley Windows warrants that the insulating glass units contained in the windows will conform to the Federal specification for insulating glass units fabricated from select A quality glass and that under normal conditions there will not be an obvious obstruction of vision which is the result of film formation or dust collection between the interior glass surfaces for a period of 20 years from the date of installation on glass.

PRO-RATED WARRANTY		
Years	Coverage	Customer responsibility
0-11	100%	0%
11-12	90%	10%
12-13	80%	20%
13-14	70%	30%
14-15	60%	40%
15-16	50%	50%
16-17	40%	60%
17-18	30%	70%
18-19	20%	80%
19-20	10%	90%
20+	0%	100%



## **5 YEAR WARRANTY ON HARDWARE**

Farley Windows warrants that the hardware shall remain in good operational condition for five years from the date of installation.

### **1. PRODUCT USE**

This warranty applies only in respect of products used strictly for the purpose for which they were intended.

### **2. WARRANTY LIMITATIONS**

Farley Windows's liability is limited solely and exclusively to repair or replacement, at the option of Farley Windows and under no circumstances will Farley Windows be liable for incidental or consequential charges such as, but not limited to, labor costs for any purpose, inconvenience, damage or injury to persons or to property or any other expense.

### **3. REPLACEMENT PARTS OR REPAIRS**

Farley Windows reserves the right to discontinue or change any Farley Windows windows as currently manufactured. If Farley Windows determines to make a replacement under the terms of this Warranty and an exact replacement part is not available, Farley Windows reserves the right to substitute a part of parts of equal quality at its sole option.

## **EXCLUSIONS OF WARRANTY COVERAGE**

The following are excluded from coverage under this Warranty.

A. Exposure to sunlight, air pollutants and normal atmosphere conditions may cause all vinyl surfaces to gradually fade, chalk or suffer an accumulation of surface dirt or stains. These are normal occurrences and are not covered under Farley Windows Warranty.

B. Any defect, malfunction or failure to perform which has occurred because of unreasonable use, improper application or failure to perform reasonable or necessary maintenance.

C. Any damage to the windows or components of the windows caused by settlement or structural defects of the building in which they are installed.

D. Any damage caused by wind, hail, lightning or other acts of God, intentional acts, accidents, negligence or exposure to harmful chemicals or pollutants.

E. Damage caused by improper handling or installing.

F. Broken glass or torn screening from any cause whatsoever.

G. Any window which has been repaired or modified or attempted to have been repaired or modified by any person other than a duly authorized representative of Farley Windows.

H. Condensation on windows, which may occur as the natural result of humidity within the house or building area and changes in outside/inside temperature, does not indicate a manufacturing defect and would not be included in this Warranty.



## **PROCEDURE AND CONDITIONS OF WARRANTY REMEDY**

In the event that Farley Windows's obligation under this Limited Warranty is sought, the Owner must notify the Dealer/Distributor in writing within thirty (30) days after the defect first appeared. Such notification must contain the following:

- a) Name and address of the Owner.
- b) Date of installation.
- c) A brief description of the defect for which warranty is requested.

## **MAINTENANCE AND CLEANING**

The surfaces of the Farley Windows windows will over time collect a layer of surface dust. Normal dusting with a damp cloth will remove this accumulation of surface dust. If you wish to do a more thorough cleaning of the windows, the following procedures should be followed.

Vinyl – A mild solution of household liquid cleaner such as dishwashing detergent may be used. For stubborn stains, cleaner such as Fantastic or VIM may be used.

Caution: Do not use harsh abrasives on vinyl.

Weatherstripping may become worn over the life of the window and should, if necessary, be replaced. Loose or worn weatherstripping is one of the prime reasons for heat loss and air infiltration in windows. Weatherstripping may be purchased at any window company selling replacement part.